



HUMAN RESOURCES

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FACILITIES SPECIALIST, ENVIRONMENTAL SERVICES

POSITION REFERENCE NUMBER: 11010-124

GENERAL FUNCTION

This Facilities Specialist - Environmental Services position serves as the primary coordinator of the work force for the Environmental Service Technicians. This position reports to the Assistant Director. The incumbent will positively represent the University to all guests and University Staff/Faculty. This position is a lead for the environmental services department. This position will utilize department labor resources to assist in these duties. The position requires a high degree of accountability, ownership for work and ability to complete work within set schedules/quality parameters.

This position may be required to work during University closings and delays.

RESPONSIBILITIES

1. Under the direction of the Assistant Director of Facility Services, Residence Halls, provides oversight of facility services for all areas that the Facilities Department supports.
2. Manages resource allocation to ensure delivery of service, and ensuring the final deliverables meet the quality expectations and contractual obligations of the client.
3. Extracts information from KX for planning purposes.
4. Works with and coordinates with University services and departments.
5. Resolves and/or escalates issues in a timely fashion.
6. Be able to perform Environmental Services Tech (EST) duties as required.
7. Prioritizes work by interfacing with assigned manager and other members of the department to meet deadline and determines appropriate workload.
8. Provides continuous customer service.
9. Provides assistance to conference groups and summer camps during the summer months.
10. Maintains equipment/furniture inventory and storage rooms.
11. Reports any necessary maintenance needs to the Operations Center.
12. Oversees facility services during events.
13. Moves furniture and completes set-ups and tear-downs for University functions and outside rental groups as needed or required.
14. Assist with athletic game day event needs including but not limited to set ups, locker room change overs, painting, field prep, etc.
15. Coordinates and supervises full and/or part-time employees and remains in constant contact with the assigned manager regarding any issues.
16. This position will drive on behalf of the University.
17. Other duties as assigned.

MINIMUM QUALIFICATIONS

1. Associate's Degree or equivalent work experience.
2. Valid PA Driver's License.



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3. Supervisory experience preferred; excellent written, verbal and interpersonal skills required; ability to interact with all levels of staff and management.
4. Ability to work flexible shifts, holidays and weekends.
5. Ability to work during University closings.
6. Ability to provide customer service to students, faculty, staff, clients (internal/external), vendors, and public attendees.
7. Experience operating computer programs, such as Microsoft applications, event scheduling software and ability to apply these programs to job performance.
8. Experience in field maintenance and painting, ability to operate equipment; tractors, skid loaders, and trucks is required for some Facilities Specialist positions.
9. Overtime is required as needed; vacation approval may be limited during peak activity periods.
10. Ability to work in a fast paced environment with diverse groups ranging from summer camps, corporate executives, RMU athletics, political representatives, etc.
11. Ability to make quick decisions providing good judgments.
12. Ability to prioritize and to handle multiple projects simultaneously.
13. Ability to receive work orders verbally or in writing, ability to work well with co-workers.
14. Ability to bend, stoop, lift, climb ladders, or scaffold, remain standing and walking for long periods of time, ability to lift heavy objects; ability to lift up 50 pounds regularly.
15. Ability to solve problems with event issues and maintain high level of customer service and professionalism throughout the process.
16. Ability to work without direct supervision.
17. Must work outside in all types of weather, at times in unpleasant areas, must clean spills of various substances including bodily fluids.
18. Excellent organizational, customer service and communication skills.
19. Professional presentation and work ethic.

OTHER INFORMATION

Exemption Status: Non-Exempt

Post Date: July 27, 2017

HOW TO APPLY

Submit a letter of interest and an attached resume to jobs@rmu.edu. To ensure proper processing, applicants must use the following subject line format:

First Name Last Name – Position Reference Number

Example: Bob Morris - 123456

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